

Important Notice Regarding eStatement Delivery

The Bank of Carbondale is making improvements to your eStatement. The new eStatement delivery system will include enhanced security features, and the ability to view up to *three years of statement history*. In order to utilize the new system, you will need to complete a brief registration process.

Watch your inbox!

You will receive an email from eStatements Notification<securedocview@dynamicdatacenter.com> with the subject line "Your Banking Statement is Ready". Open the email and **make note of the Mail code**. You will need the mail code during the registration process. Please click on the link in the email, **www.tboc.com** and you will be directed to the bank's website. Click on the "Sign In" button located in the box titled "View eStatements for customers without online banking". Follow the steps to register your account:

- Click "**Register**" under "**Don't have a login**"
- Check the boxes "I have read the terms of this Disclosure Agreement" and "I agree to the terms and conditions". **Click "I Accept"**
- You will be prompted to enter a **Key Code**. The Key Code (THIS IS NOT YOUR MAIL CODE) is found in the first line of text under "eStatements Product Information" written in red text.
- Enter the Mail code** (this was included in the original email). Enter your email address. Enter the full account number of The Bank of Carbondale account you wish to register. Enter the PIN Number (this is the temporary password you selected when you signed up for eStatements).
- You will be prompted to create a Username (case sensitive)
- You will be prompted to **select a Private Word**. You will need to remember the Private Word each time you access your statement.
- You will be prompted to **create a NEW Password** according to the password requirements listed on the page.
- You will see a screen that says "Registration Successful!"
- You will receive an email confirming that Account Registration for eStatements was successful.
- Click the "Activate My Account"** link in the email to begin retrieving your statements.
- To view your statements at a later date, go to **www.tboc.com** and click on the "Sign in" button located in the box titled "View eStatements for customers without online banking".

After registering, you will receive future emails from eStatements Notification <securedocview@dynamicdatacenter.com> to notify you when your eStatement is ready. The emails will also include registration information for first time users, which you can disregard. After users are registered, they can simply click on the link **www.tboc.com** and then click on the “Sign in” button located in the box titled “View eStatements for customers without online banking”. Login with your credentials to view your statement.

*****If you have additional accounts that you view electronically*****

When you receive the emails (s) notifying you that another statement is available you will need to:

- Go to **www.tboc.com**, click on the “Sign in” button located in the box titled “View eStatements for customers without online banking” and login.
- Click on “Add Accounts” in the upper right hand corner
- Type in the “Mail code” that was in the statement notification email
- Type in the account number you are adding
- Enter the PIN Number (this is the temporary password you selected when you signed up for eStatements)
- Click “add”

We hope you will enjoy the convenience of eStatement delivery. Please contact us at (618) 549-2181 if you have any questions.

The Bank of Carbondale | 216 East Main Street | Carbondale, IL 62901

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